

January 12, 2021

RE: COVID-19 and Ontario Declaration of State of Emergency

Dear Families and Team Members

Today the Ontario Government announced a reintroduction of a state of emergency, putting in place an expansion of emergency orders and restrictions to stop the spread of COVID-19. These additional measures come into effect Thursday, January 14th, 2021. Some of the exceptions to these expanded measures include accessing health, social services, mental health and counseling services of which our services fall under.

There are no restrictions to our services other than precautions and steps already implemented and expanded in implementation effective December 26th, 2020 which included closure of clinic-based services except for prearranged assessments on a case by case basis.

Our services will continue to remain **open** for in-person in home appointments along with virtual services keeping consistent with current guidelines in place with screening and infection control as outlined from the ministry of Health and our local Public Health.

The Ministry of Health continues to encourage all health care professionals to offer virtual care and telehealth as much as possible to help minimize in-person interactions. Engaging Minds Learning Group Inc has taken steps to ensure that contact between families and team members is limited in all possible scenarios in addition to protocols put in place for all face-to-face contact. For more information regarding our policies and procedures we have implemented to protect our team members and families during this unprecedented time, please visit <https://engagingmindslearninggroup.com/covid-19-response-protocols/>

We thank you for your on-going support and transparency as we work together to support your child and family during this time. Please feel free to contact us with any additional questions or concerns.

Kindest Regards,

Valinda Vincent
Director of Clinical Services
Engaging Minds Learning Group
engaging minds...changing lives